

## **Terms of payment Viefggz (including rates)**

### **Introduction:**

On January 1, 2022, new funding for the Mental Health (GGZ) and Forensic Care (FZ) was introduced under the name Care Performance Model. The Care Performance Model is a model for reimbursement of the care provided, which is based on so-called 'performances' that a care provider delivers. These performances are recognizable to everyone and they reflect the actual care provided. In general terms, the care-performance model consists of consultations, accommodation services and a number of other services.

The care performance model is based on 'planning = realization'. This means that the start time and duration of a consultation are determined in advance.

A consultation is a direct care-related contact between care provider and client or the client's system. Therefore, only consultations in which there is actually a conversation with the practitioner are involved. This can be a conversation on location, but also digitally via, for example, video calling, email or telephone. The 'indirect' time to, for example, prepare a session or to make a report, a GP letter or treatment plan will no longer be recorded separately.

The rates for the services have been legally determined by the Dutch Healthcare Authority (Nederlandse Zorgautoriteit, Appendix 2) and are derived from the place where the treatment takes place, who carries out the treatment, what type of consultation it is and what the duration of the consultation is.

Because we at Viefggz want to provide the quality of care we think is needed, with enough time and personal attention to be able to determine with you what you need at any given time, in which we do not want to be limited by agreements with health insurance companies, we have NO contracts with health insurance companies.

### **Purpose of payment terms:**

Terms of payment (Appendix 1) relate to the payment of the care provided. Clients receive an invoice from Viefggz at the end of the month for the care provided and will have to pay this themselves. This invoice shows exactly on what date and with whom a treatment session took place and how long it lasted. An important objective of these payment terms is to prevent unnecessary collection costs and collection problems. For Viefggz, payment terms thus contribute to achieving good payment behavior among debtors. The payment terms contribute to this objective, particularly through the provisions that place the costs of collection and recovery on the client. For the most common collection problems, this makes a normal business approach possible.

### **Applicability and assurance of payment terms:**

Non-contracted mental health care can be costly and Viefggz believes it is important that the client accepts and agrees in writing to the applicability of these payment terms. To this end, Viefggz has:

- made the payment terms available on the website [www.viefggz.nl](http://www.viefggz.nl);
- when registering a client, it will be reported that Viefggz has no contracts with health insurance companies and that payment terms apply. For this, reference is made in the first instance to the website. On request the payment terms can also be mailed to the client;
- the first meeting will check that the client has taken note of the payment terms and rates.

### **Payment Terms Viefggz:**

- You can submit the bill to your health insurance company. The reimbursement you will receive for the treatment depends on the type of policy you have. Not all health care policies are the same and the reimbursements can vary. With a refund policy, you will usually receive the highest reimbursement.
- However, healthcare costs are always charged to your deductible. In 2022, this amounts to €385 per year.
- You remain at all times responsible for payment within 14 days. This also applies if you have the bill paid directly to Viefggz by your health insurer.
- The services listed are known to your health insurer.
- You may receive multiple bills related to care at Viefggz. Laboratory tests are not reimbursed within the consultations of the care performance model. Viefggz is required to bill for the operations separately
- The invoice will state the place/setting where the treatment took place, the name of the health care provider who performed the treatment, what type of consultation it was and how long it lasted

### **Viefggz uses the following payment terms:**

1. These payment conditions apply to all contracts concluded by Viefggz concerning:
  - medical operations
  - the provision of all (other) services.
2. Any deviation from these payment terms and conditions shall only be effective if expressly agreed to by Viefggz in advance. The failure of Viefggz to exercise, or exercise as yet, one or more of its rights under these payment terms shall not result in the forfeiture of such rights.
3. Viefggz shall, in cases where in its opinion there is clear cause for doing so, be entitled at all times to demand full or partial prepayment or security from the debtor.
4. The note amount must be transferred to Viefggz's account within 14 days of the note date.
5. If the amount due is not paid within 14 days, the client is in default and Viefggz is entitled, without further notice, to proceed to collection measures.
6. After a period of 30 days, Viefggz will send a payment reminder stating that if payment is not made, within 7 days, statutory interest and administration costs will be charged. All judicial and/or extrajudicial and/or administrative costs shall be borne by the client. The extrajudicial and/or administrative costs are composed as follows: 15% of the principal amount declared for collection with a minimum of € 39.00. These costs will be charged together with the statutory interest if the client has not paid within 53 days after the invoice date. After 70 days the transfer of the claim to the collection agency takes place
7. All contracts concluded between Viefggz and the debtor are governed by Dutch law.
8. Any recourse to set-off is excluded
9. If the debtor disputes the amount of the invoice or the indebtedness of the invoice, he must notify his objections by registered letter within 8 days of the invoice date on pain of forfeiture of the right to complain.
10. Debtor agrees to send digital bill and payment reminders.

## Rates NZA 2022

	NZA code	Psychiatrist	NZA code	Nursing Specialist
<b>Diagnostics from 5 minutes</b>	CO0011	<b>€ 89,86</b>	CO0027	<b>€ 50,88</b>
<b>Treatment from 5 minutes</b>	CO0076	<b>€ 66,80</b>	CO0092	<b>€ 38,21</b>
<b>Diagnostics from 15 minutes</b>	CO0141	<b>€ 148,99</b>	CO0157	<b>€ 84,91</b>
<b>Treatment from 15 minutes</b>	CO0206	<b>€ 114,87</b>	CO0222	<b>€ 66,16</b>
<b>Diagnostics from 30 minutes</b>	CO0271	<b>€ 236,57</b>	CO0287	<b>€ 135,69</b>
<b>Treatment from 30 minutes</b>	CO0336	<b>€ 188,53</b>	CO0352	<b>€ 109,28</b>
<b>Diagnostics from 45 minutes</b>	CO0401	<b>€ 323,86</b>	CO0417	<b>€ 186,44</b>
<b>Treatment from 45 minutes</b>	CO0466	<b>€ 263,03</b>	CO0482	<b>€ 152,98</b>
<b>Diagnostics from 60 minutes</b>	CO0531	<b>€ 360,19</b>	CO0547	<b>€ 208,84</b>
<b>Treatment from 60 minutes</b>	CO0596	<b>€ 303,98</b>	CO0612	<b>€ 177,92</b>
<b>Diagnostics from 75 minutes</b>	CO0661	<b>€ 433,99</b>	CO0677	<b>€ 252,23</b>
<b>Treatment from 75 minutes</b>	CO0726	<b>€ 370,80</b>	CO0742	<b>€ 217,47</b>
<b>Diagnostics from 90 minutes</b>	CO0791	<b>€ 534,28</b>	CO0807	<b>€ 310,25</b>
<b>Treatment from 90 minutes</b>	CO0856	<b>€ 454,47</b>	CO0872	<b>€ 266,35</b>